

Terms & Conditions

BOYLE ENERGY reserves the right to inspect all equipment before accepting such equipment for Service Agreement coverage. Repairs required to place the equipment in acceptable condition will be billed at our established rates.

Annual Inspection & Tune-up

It is the customer's responsibility to notify **BOYLE ENERGY** in order to schedule a convenient time for this annual service and to provide safe access to the heating unit. If the customer fails to notify **BOYLE ENERGY** to schedule this maintenance, it is known that **BOYLE ENERGY** will not refund any portion of this contract, nor does **BOYLE ENERGY** have responsibility to perform this maintenance.

Agreement Terms

This contract is automatically self-renewing for each successive year at the rates in effect at the time of each renewal, unless either party shall give 30 days prior written notice of cancellation. Contracts are due and payable upon presentation and failure to pay within 30 days will result in immediate cancellation (if you are on our budget program you may include the service contract). If you sell your home within the coverage period, the agreement is transferable to the new owner for the remainder of the plan period, but there will be no refunds of any unused portion of this agreement.

Liability

Under no condition are we, **BOYLE ENERGY**, liable for damage resulting to unoccupied buildings, or for damage to their contents, or for any other loss directly or indirectly related to heating system problems of any kind under any circumstances. It is your duty, at all times, to see that your heater is operating properly, including while you are away from your premises for any period of time, no matter how short that period may be. It is your sole responsibility to arrange for a daily house check if you are away from your premises. It is understood that age, deterioration and improper design can cause inadequate draft in your chimney, which can adversely affect the operation of your heating equipment. The customer will hold **BOYLE ENERGY**, blameless for any equipment failure or damage resulting from improper flue venting or the lack of flue venting.

Additionally, under no circumstances will **BOYLE ENERGY** be liable for damage of any nature resulting from the malfunction or failure of any equipment (whether this equipment is covered under this agreement or not) that is the result of service work performed by anyone other than **BOYLE ENERGY** service personnel acting with explicit company authorization under written company policy.

This service agreement does not cover the service, repair or replacement of parts required as the result of abnormal conditions such as war, fire, flood, hurricane, explosion, act of God or other causes beyond the control of **BOYLE ENERGY**.

The owner of this agreement agrees that Boyle Energy is not liable for any delay in start or completion of service that is caused by events beyond our control.

The service agreement includes only repair and replacement of parts that are specifically listed herein, which are defective due to ordinary wear. Repairs involving labor or parts not covered under this plan will be billed at our established flat rate.

BOYLE ENERGY shall not be held liable for inability to supply obsolete parts that are no longer available through normal supply channels. A complete boiler, furnace, burner, air conditioner or indirect hot water tank will not be replaced under the terms of this agreement.

Customers will be charged at our established rates for service calls resulting from: failure of customer to maintain proper water level in boiler, improper settings of thermostat or emergency switch turned off.

Light commercial and commercial equipment is excluded from this agreement. Please contact the office for pricing on these systems.

We Accept:



Boyle Energy serves Delaware, Chester, Montgomery and Philadelphia counties with complete home comfort services, including heating and cooling maintenance, fuel delivery, equipment installation and more. We are family-owned since 1937.

Residential • Commercial

**Dependable Oil
Delivery Service**

**Heating Systems (All Fuels)
Maintenance & Installation**

**Cooling Systems
Maintenance & Installation**

BOYLE ENERGY

Family Owned & Operated Since 1937

Residential Service Plans

Tune-up

Gas Heat

Air Conditioning

Heat Pump

Humidifier

Hot Water Heater



Boyle Energy Service Team

BOYLE ENERGY

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BOYLE ENERGY SERVICE PLANS



We offer four plans for heating and cooling equipment: preventive maintenance to promote reliable, efficient operation; and parts and labor coverage to reduce repair costs. This brochure covers tune-ups, gas heat, air conditioning, heat pump, humidifier and hot water heaters.

Boyle Energy offers similar service agreements for oil heat equipment.

All plans offer your family comfort and peace of mind year-round, including:

- 24-hour emergency service during heating season
- All other times, service will be performed during normal business hours
- Parts and labor coverage for no heat and/or hot water service calls (depending on plan)
- A tune-up to ensure maximum comfort system efficiency (customer must call to arrange the appointment and provide safe access to equipment)

1 Tune-up Plan

The annual service includes one of the following:

GAS HEAT

- Clean and adjust burner
- Set burner air adjustment
- Test gas valve operation
- Check safety devices
- Evaluate heat exchanger and combustion chamber
- Check blower motor (furnace)
- Examine/replace standard air filters (Premium filters not included)
- Inspect pilot flame
- Inspect main burners
- Inspect venting system
- Inspect for leaks (boiler)
- Inspect the limit control and fan control (furnace)
- Inspect flame on main burner
- Inspect for adequate draft

HEAT PUMP

- Check filters & replace as needed (standard filters only)
- Adjust belts (as necessary)
- Check air temperature
- Inspect electrical components
- Inspect and oil condenser fan motor
- Inspect and clean outdoor coil
- Inspect evaporator coils (if accessible)
- Inspect air filter, replace if needed (standard filters only)
- Inspect condensate drain lines
- Inspect compressor
- Test and inspect controls
- Inspect sensors
- Inspect electrical heat sequencers
- Check air temperature

AIR CONDITIONING

- Check refrigerant levels
- Check electrical components
- Inspect evaporator coils (if accessible)
- Inspect & lubricate motors
- Check and calibrate controls

In the event that your equipment needs servicing after the pre-season tune-up*, the cost of the tune-up will be deducted from the bill.

*Applies to current coverage period

2 Comprehensive Gas Heat Service Plan

This plan covers everything under the Gas Heat Tune-up Plan plus these important system components:

CONTROLS

- Single Aquastat
- Capacitors
- Circulator or Main Zone Valve* Relay (up to \$250) for main zone
- * \$100.00 allowance for additional zones
- Draft Regulator
- Emergency Switch
- High Limit Control
- Low Limit Control
- Pressuretrol
- Primary Control

WARM AIR SYSTEMS

- Blower Belt
- Blower Motor (up to \$300 allowance)
- Blower Motor Pulley
- Electronic Circuit Board (up to \$125)
- Fan & Limit Control
- Inducer Fan (up to \$250)

HOT WATER SYSTEMS (Main Zone Only)

- Circulator
- Circulator Coupling
- Circulator Motor
- Circulator Motor Mounts
- Zone Valve Power Head (limit one per year)
- Bearing Assembly (up to \$250)

GAS BURNER PARTS

- Burner Orifices
- Burner Tubes
- Gas Valve Orifices
- Gas Valves (up to \$250)
- Hot Surface Igniter
- Low Voltage Transformer
- Pilot Burner
- Pilot Tube
- Pressure Switch
- Sensor
- Sensor Ignition Module (\$125 Allowance)
- Thermocouple

Hold This Year's Price for Three Years

To ensure that you keep the same low price for your service agreement for two additional years, please contact our office to learn more about the three-year enrollment option.

3 Comprehensive Air Conditioning Service Plan

This plan covers everything under the Air Conditioning Tune-up Plan plus these important system components:

- Blower Motor (up to \$300 allowance)
- Blower Pulley
- Compressors under Manufacturer's Warranty
- Condensate Drain Line
- Condensate Pump
- Condenser Coils under Manufacturer's Warranty
- Condenser Fan
- Condenser Motor
- Contactors
- Crankcase Heater
- Disconnect Switch and Wiring
- Expansion Valves (\$150 allowance)
- Fan Belt
- Fan Relay & Start
- Hard Relay & Start
- Hard Start Kits and Relays
- High Pressure Control
- Holding Relay
- Low Pressure Control
- Motor Protectors
- Motor Starters
- Potential Relay
- Rain Shield
- Refrigerant* (up to 2 lb. per year)
- Running Capacitors
- Starting Capacitors
- Starting Relay
- Thermostat (Non-Programmable)
- Time Delay Control
- Time Relays
- Transformers
- Wiring in Condensing Unit

*Due to the nature of refrigerant leaks, one hour of coverage will be provided and any additional time will be billed at our regular labor rates.

Plan Members Earn Credits

Boyle Energy rewards Service Agreement customers with loyalty credits. Each year that you maintain a service agreement, you will receive a \$50 credit per year, up to a maximum of \$500, that can be used towards upgrades and new installations. Contact our office to learn how to redeem these credits.

4 Comprehensive Heat Pump Service Plan

This plan covers everything under the Heat Pump Tune-up Plan plus these important system components:

- Accumulator
- Blower Wheel
- Defrost Relay
- Defrost Switch
- Defrost Timer
- Discharge Sensor
- Filter Driers
- Liquid Sensor
- Outdoor Fan Blades
- Outdoor Fan Motor
- Outdoor Sensor
- Reverse Valve Solenoid
- Reverse Valve
- Service Valve
- Strainer

Boyle Energy will perform a heat pump tune-up twice a year (spring and fall)

5 Comprehensive Humidifier Service Plan

This plan covers the annual preventive maintenance plus these important components

- Solenoid Valve
- Plastic Drain Tube
- Humidistat
- Float Switch
- Humidifier Pad

6 Comprehensive Hot Water Heater Service Plan

This plan covers the annual preventive maintenance on the water heater and covers the following system components

- Pressure Relief Valve
- Thermocouple
- Gas Valve
- Anode Rod
- Electrical Heating Element